



Dear new tenant,

Congratulations with your new room! You've just signed the rental contract and everything is almost settled, except for one thing: a connection with the fast Campusnet.

The costs for the Campusnet internet connection are included in the rental price of your room. However, before you can use the internet connection, you need to accept the terms and conditions, made by us (Studenten Net Twente) in collaboration with the University of Twente. Furthermore, every device that will use a cable connection needs to be registered first. This can be done using the Digital Administration System (DAS) which we offer.

The registration of the network equipment is done using the MAC-address of the device being registered. Therefore you should assure that you are registering the correct address. Please note that registration is only required for wired connections; if you connect to the wireless network (eduroam), you do not have to register your MAC-address.

Registration can easily be done online at <https://das.snt.utwente.nl>, which is also available through cable when your PC is not registered yet. You can log in using your university or Saxion credentials. If you do not have access to any of these accounts or if you encounter problems during the registration, you can always contact our helpdesk.

The SNT helpdesk can be found in the Citadel building, room H128, accessible through the side entrance from the "O&O Plein". You can also contact us using email ([helpdesk@snt.utwente.nl](mailto:helpdesk@snt.utwente.nl)) or phone (053 – 489 3266). Normally we are opened from Monday to Friday from 10:00AM to 5:00PM, but during holiday and exam weeks the times might differ. You can check our website for the current opening times ([www.snt.utwente.nl](http://www.snt.utwente.nl)).

Once you move to another place, both on and off campus, we ask you to directly update your address in DAS. It is necessary to have your address in DAS up-to-date as we use it to contact users in case of maintenance, malfunction or abuse.

Have fun with your new room!

Best regards,

Studenten Net Twente